

Cosmetic Case Study

Perfume company

TRUE FAX-MAIL INTEGRATION[®]
RTE FAX

RTE FAX
FOR XEROX



The Challenge:

- To have a user-friendly interface to monitor fax traffic from the company's information systems.

The Solution:

- Xerox WorkCentre Pro 55 and RTE FAX for Xerox

The Results:

- Interface with the Information System
- User-friendliness
- Traffic monitoring.

Customer Profile

Orders coming from the Supply Centre condition the supplies of warehouses with perfumes.

For a specialist in luxury distribution, optimising the logistics chain is particularly sensitive.

Purchases depend on an Information System from which orders are sent, then faxed to suppliers. If the system of fax sending does not function correctly, warehouses supplies are not completed.

The Challenge

An integrated solution

The Luxury Perfumes Company has implemented a RTE FAX for Xerox solution which offers a two key advantages:

- A performant interface at the Information System Level
- A perfect integration into the XEROX Multifunction

RTE FAX for Xerox is perfectly adapted to the clients who need a user-friendly interface to follow the fax traffic resulting from its Information System.

The Solution

RTE FAX for Xerox represents the ideal solution for companies wishing to combine the quality of Xerox solutions to the reliability and scalability of RTE Fax servers. RTE FAX for Xerox does not only allow you to send faxes from multifunction systems by simply exploiting the "scan to email" function but also enables you to send faxes from Windows PCs through a "LANFAX" type user interface. User friendly and efficient, it enables to monitor the fax flows from either Multifunction or PCs. In reception, RTE FAX for Xerox enables DID routing of inbound faxes towards one or several users and towards multifunction systems (requires an ISDN line).

Main Functions

- Fax sending and reception from your Xerox Multifunction System
- Fax sending and reception from your PCs
- Follow up of all sent and received faxes from your PCs
- Storage of sent and received faxes
- Use of address books of the multifunction systems (local or LDAP)
- Inbound DID routing of received faxes to PCs by DID number

The Results

Interface with the Information System:

RTE FAX for Xerox is interfaced directly with the Company Information System. Thus, orders can be automatically faxed from the Purchase System Management.

User friendliness : RTE FAX for Xerox interface enables to visualise at a glance the traffic evolution in real time. Users have access to it anytime to see the advancement of the sending of their faxes.

Traffic follow-up : A module of statistics makes it possible to follow the traffic and measure the number of outbound faxes, the average time of waiting of the faxes before sending, the occupancy rate of the telephone lines, etc.

Interworking with multifunctions : The Purchase centre was equipped with Xerox WCP 55 multifunction. RTE FAX for Xerox can be interfaced with multifunction systems in order to send and receive faxes directly from the device, which makes it possible to combine the advantages of an electronic fax with those of a paper fax.

*Working together...
getting results.*

Together we can.

For more information

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